

Evaluation of test processes and test improvement (Continuous Improvement)

At each point of the software development lifecycle, including the go-live, the project team should evaluate the effectiveness of testing. Various techniques, such as trend analysis from live service monitoring, will be used to measure the testing. It is crucial to have a clearly defined, comprehensive set of testing processes/standards because the effectiveness of the testing effort will be determined by the quality of the testing process. This will be accomplished via techniques like holding workshops at the conclusion of projects to determine how the procedure may be improved.

This section suggests activities to be undertaken to evaluate current testing practices and to ensure the testing process, associated test procedures and guidelines are regularly reviewed, refined and continually improved.

By identifying areas for improvement and measuring results from the testing effort this will allow testing to be conducted in the most efficient way possible at that point in time. The points below can be undertaken by any member of a testing project however RISA Testing Services will be reviewing any outcomes from the tasks and assist with implementation of any improvements.

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