

Software requirements [Mandatory]

Software requirements should include:

1. Functional requirements based on the needs of the institution's operations and processes. This involves:

- a. Reviewing "Existing" process flow
- b. Developing "To be" process flows
- c. Developing user stories based on the "To Be" process
- d. Use case elicitations based on user stories

2. Technical requirements including:

- a. Technologies supported or technology stack requirements
- b. Minimum performance metrics
- c. Reliability and availability requirements

3. Security, data privacy and risk requirements

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