

Support system for training delivery

Participants will receive several forms of support to ensure a smooth and productive learning experience:

- **Training facilitators:** each course is supported by an experienced facilitator who is available in person or virtually to guide participants, answer questions, and clarify complex topics.
- **Additional learning resources:** participants will have access to guides, videos, exercises, and case studies that complement and reinforce the course content.
- **Technical and learning support:** Depending on the course and mode of delivery, participants will receive dedicated support as agreed with the training provider.

Participants experiencing challenges should first contact their assigned course focal point. If additional assistance is required, they may submit a formal request for support to skills@risa.gov.rw

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