

Ownership and Governance

As described earlier, the Rwanda Digital Government Platform (RDGP) should not be considered as one monolithic solution that can be deployed at once. It is rather a set of technology systems, components, architecture artefacts, and guidelines that are most likely going to be deployed and operated by separate organizations at various points of time. The most critical success factor of this Platform is ensuring that all components integrate and work together towards the common vision.

This section lists the recommended ownership and governance framework for the platform. The key principles related to governance of the platform are listed below:

1. RDGP Global Ownership

- The overall ownership of the Rwanda Digital Platform belongs to the GoR.
- MiTEC has the responsibility of overall oversight, setting policies around information sharing and protection as well as overseeing the implementation of different components.
- RISA has the responsibility to ensure that the architecture is maintained and evolved. Also to ensure interoperability of all components under it, and coordinating all the initiatives stemming from it as well as compliance.

2. RDGP Component Ownership

Each component of the platform must have one single accountable government entity as owner but still ensure that the implementation of the component is aligned to the global strategy and quality requirements of the overall RDGP.

3. Public-Private-Partnership

Whenever possible, implementation and operation of RDGP components will prioritize a PPP model while keeping the ownership structure as articulated in points 1 and 2 above.

The following table provides the recommended ownership model. This is presented for discussion only.

Top-Level Component	Sub- Component(s)	Ownership	Implementation	Opera
RDGP Global Ownership		GOR (MiTEC/RISA)	RISA (Coordination)	RISA (Coor

Integrated Digital Channels	Web portal e-forms engine Life evens Gov. yellow pages Service catalog Appointment scheduling Kiosks	RISA	RISA/ROL	RISA/I
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	Online chat engine Map/location services Search			
	Mobile services	RISA	<ul style="list-style-type: none"> Creation of guidelines and templates by RISA Mobile App implementation will be done by various private or public- sector organizations depending on the service to be provided 	RISA/I
	Social Media Services	OGS	GOR's entities	GOR's
	Call Center	RISA	To be outsourced	To be
	Citizen Experience Management	MINALOC	RGB	RGB

	IoT Services	RISA	RISA	RISA
Digital Government Enabling Services	Payment Gateway	BNR	BNR/RISA/RURA	BNR
	Notification Gateway	RISA	RISA/ROL	RISA/I
	Data Services	RISA	RISA/ROL	RISA/I
	Employee Portal	RISA	RISA	RISA
Government Services Bus	Government Services Bus	RISA	RISA	RISA
Secure Infrastructure	Communication & Collaboration Services	RISA	RISA	RISA
	Cyber Security	RISA	RISA	RISA

	Operation management	RISA	RISA	RISA
Digital Identity and Security	Digital Identity, Single Sign-On	RISA	RISA	RISA
	Digital Signature	RISA	RISA	RISA

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