Incident Management

- Have a clearly defined incident management procedure (refer to the Incident management procedure circulated).
- Every Institution should establish an Incident management team and clear communication channel internal or external for communicating the incidents
- Every institution must Classify incidents level of severity: Major, Medium and Minor
- Establish procedures for handling the incident according to the classification and follow it strictly
- For any Cyber security related incident all institution MUST contact National CSIRT

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